Your information kit

This kit provides information about the most important features and helps getting started with KidsFox.

KidsFox
by FoxEducation

Overview of KidsFox - The Preschool Messenger

What is KidsFox?

- KidsFox is a preschool messenger and digital assistant in one. The app supports safe and efficient communication between preschool administration, educators and parents and simplifies preschool life with its smart features.
- KidsFox enables easy communication, organisation and collaboration.
- KidsFox is available as web app for computers and as smartphone app (iOS and Android).
- KidsFox is intuitive and simple; in just a few minutes, educators can create groups themselves.
- KidsFox is suitable for all preschools, daycare centres and nurseries.
- For schools, FoxEducation recommends to use the "SchoolFox" app.

Security & Privacy

- In compliance with GDPR, all data is stored in certified data centres in the EU.
- Approved data processing contracts are provided according to GDPR.
- There is no exchange and display of private contact information, such as email addresses or telephone numbers.
- Quiet hours and availability can be set individually.

4,8 star rating
4.8 out of 5 stars in the Play Store

GDPR-compliant
approved by authorities and AppVisory

8,000 educational institutions
work with over 40 special preschool features

KidsFox support offers extensive help and contact options at: https://help.foxeducation.com

The most important features

- Send messages with file and photo attachments to parents
- Keep track of all message confirmations
- Translate messages into over 40 languages
- Have moderated discussions (group chats) with parents and colleagues
- Timetable and pick-up times
- Digital group register incl. attendance
- Video call with up to 75 participants
- Create events, surveys and checklists
- Emergency contact details always up-to-date
- Send emergency messages via SMS in addition to email and app
- Can be integrated with preschool administration programs
- The admin portal offers:
  - Administration of all groups
  - Preschoolwide news
  - Consultation days - also via video call
  - Board level: Communication & Analytics
  - Module system
- NEW: Digital Portfolio

Service & Support

- KidsFox offers three different plans:
  - KidsFox BASIC: focus on communication
    - Basic fee + 1€ per child per year *
  - KidsFox PLUS: communication & collaboration
    - Basic fee + 1,50€ per child per year *
  - KidsFox MAX: unlimited video, cloud, class register & portfolio
    - Basic fee + 2€ per child per year *
- Attractive prices for longer licence periods and holder institutions are possible
- No extra costs for set-up
- No extra costs for support
- No extra costs for training
- No extra cost for educators and parent users

Basic fee from 350€. More information in the price calculator at my.kidsfox.app/#/plan

* All prices are subject to VAT at the applicable rate.

Get started with KidsFox – First steps

Set up your account

- KidsFox is available as web app and as smartphone app (iOS and Android).
- To start a free trial, go to https://admin.foxeducation.com and select "Register your organisation and test it for 30 days" at the bottom left and register your preschool, nursery or daycare centre. You will then receive access to the administration portal. Here you can add all groups and children manually or import them from your administration program.
- Generate individual invitation codes (per child) and download them to your PC.
- Now, hand out the invitation codes to the parents: personally or via email.
- Parents also install the app and register themselves.
- By entering the individual invitation code, users are automatically connected to the correct group.
- Then, set up the admin portal to take full advantage of all preschoolwide features.

Cost & Outlook

KidsFox is financed exclusively by an annual fee per institution.
For current prices, please visit our website my.kidsfox.app/#plan.
There, you can also choose and order a plan for your preschool.
If you have further inquiries, you can reach us at sales@foxeducation.com

Updates & Feedback

The web app and the smartphone apps are constantly improved and updated throughout the year.
We look forward to receiving requests and ideas from users regarding existing and new features. A feedback form is available in the app itself.

Your checklist

1. Choose a plan or register for a test phase

2. Create or import groups for your preschool

3. Generate invitation codes

4. Send invitation codes to parents

5. Install the smartphone app on your mobile phone

6. Users download the app, register and are automatically connected to their group

Support - We support you in all matters

The support center can be reached online at:
https://help.foxeducation.com

The KidsFox support team is available via email at
support@foxeducation.com (response within 24 hours).

You can also request a callback here:
https://foxeducation.com/en/company/support/
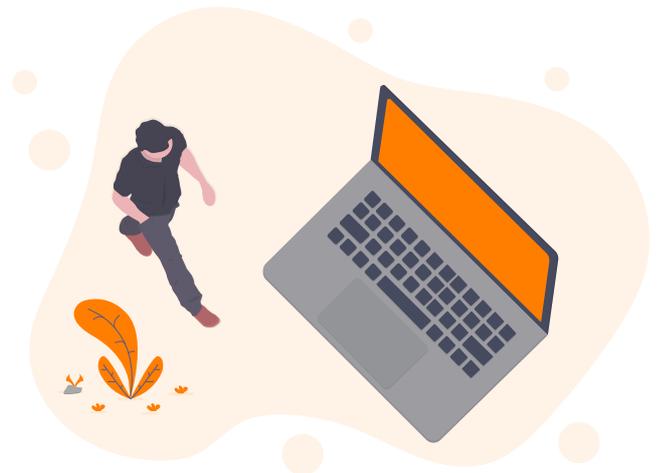
Webinar

Get to know SchoolFox by registering for a webinar and have SchoolFox explained to you by one of our school experts.
https://foxeducation.com/en/kidsfox/webinar/

FAQ

In the support center, you will find answers to frequently asked questions from our users and other helpful resources.
https://help.foxeducation.com

Promotion

Test the MAX version free of charge for the first month!

You can find us at:
www.foxeducation.com/en/kidsfox

FoxEducation   KidsFox by FoxEducation   SchoolFox by FoxEducation   TeamFox by FoxEducation

The most important features at a glance - 1

Secure transmission of messages, reliable confirmations, message translations, absences, surveys, rest periods, checklists, etc.

## Easy and secure communication between daycare centre and families
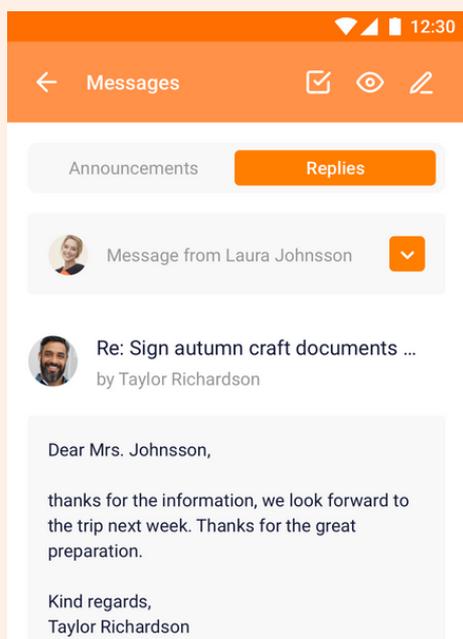

Send messages with attachments
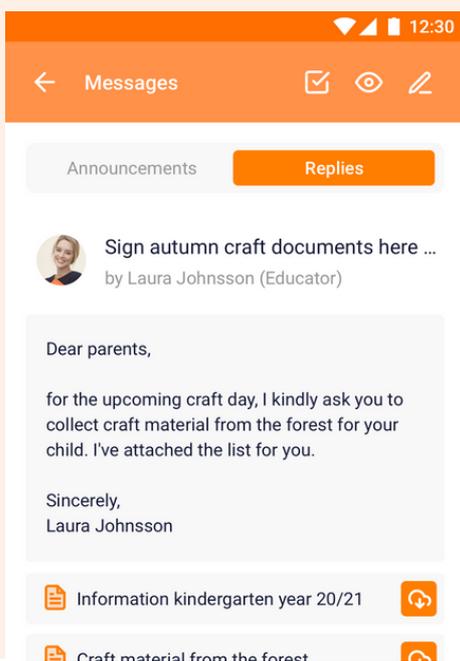
## Confirm messages transparently – with a click or signature
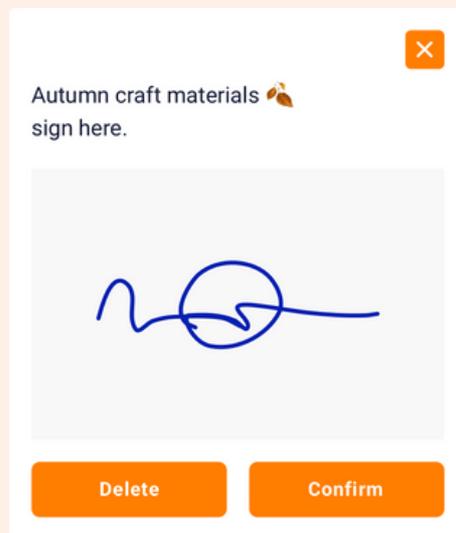
Manage absences, surveys & availability
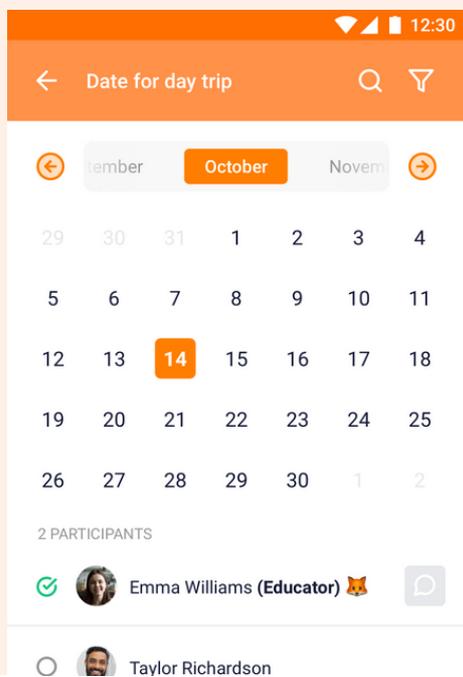
Create checklists and share them with colleagues
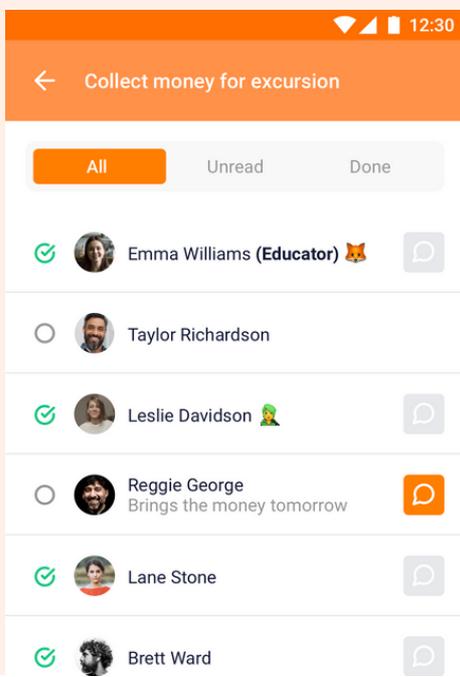
## Automatic translation of messages into 40 languages
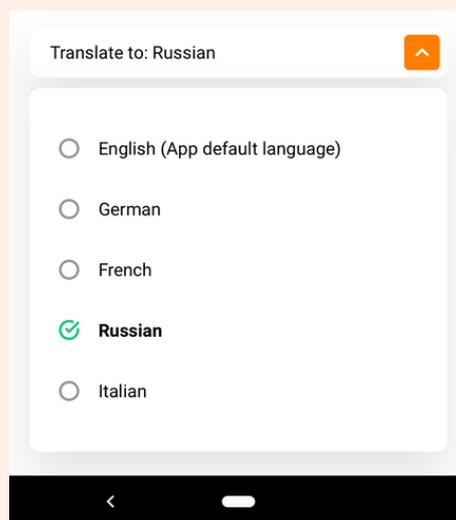
The most important features at a glance - 2

Moderated chat groups, video feature for consultation days, cloud storage, organisation of consultation days, emergency contacts, privacy.

## Moderated chat groups with parents and faculty

1A	🔍	12:30

Discussions | Files

Emma Williams (Educator) 🦊   13:01
Dear parents, I kindly ask for your support with next week's sports festival. Who can contribute something?

13:02   Taylor Richardson
I would like to bring the buffet table and some fruit 🍒 🍏 🍇

Leslie Davidson 💁   13:03
My husband and I can look after the stations and bring some games.
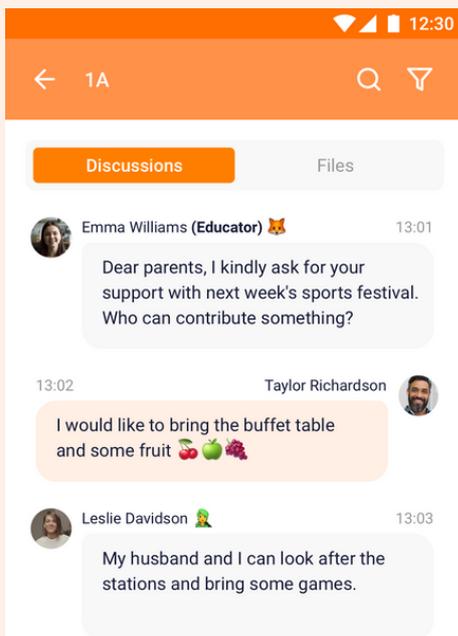
Video calls for consultation days & meetings with parents or colleagues

Call
Duration: 0:13

Alexis Cooke

Emma Williams (Educator)

Leslie Davidson 💁

Jackie Hunter
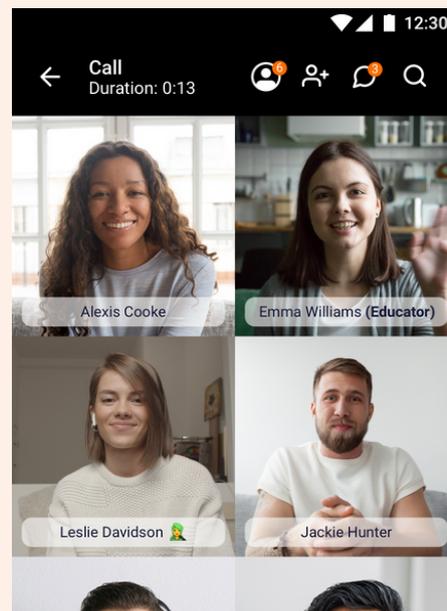
Cloud storage for documents and files

Weekly schedule
Last edited: 30.08.2020

New folder
Add file
Add link

Everything up to date!
Last: 8th September 2020, 2:25 pm

FoxDrive   Group   Messages   Group discussions
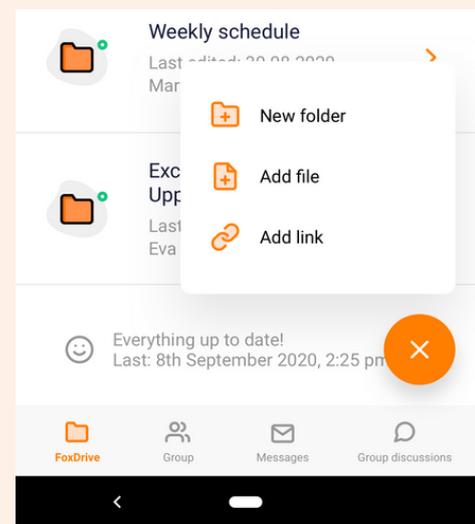
Organise consultation days for the entire preschool

14 **Consultation Days**
Wednesday, 14.10.2020, 19:00

6 PARTICIPANTS

✓ Emma Williams (Educator) 🦊
✓ Taylor Richardson
✓ Leslie Davidson 💁
✓ Reggie George
✓ Lane Stone
✓ Brett Ward
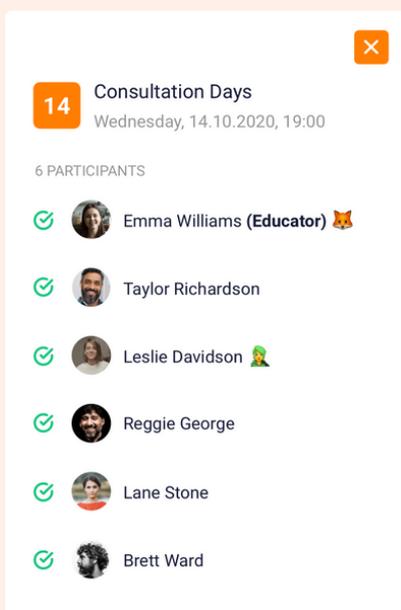
Emergencies

- Emergency contact data always available and up-to-date.
- Send messages via emergency SMS

Emergency contact   12:30

Info | **Access**

Lane Stone
+447781346743

Role
Parents' Council

First name
Lane
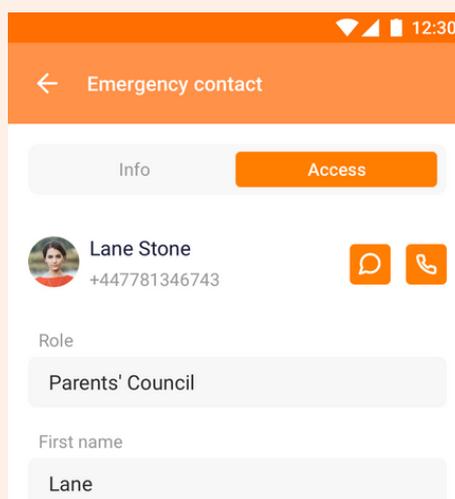
Privacy

- Parents can only connect to the group using a code.

KidsFox   15:45
Your invitation code: **i55sz1**

- Educators set quiet hours during which they are unavailable

Rest periods
17:00 - 06:00 & weekend
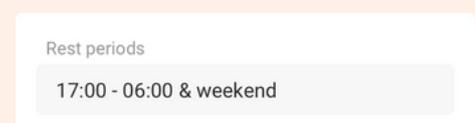
- Private contact information is not visible for parents